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WATER SUPPLY SHUTDOWN NOTIFICATION

TCWD has been notified that the Metropolitan Water District of Southern California (MET) is scheduled to shut down the Santiago Lateral Pipeline for routine maintenance and repairs. These types of repairs are typically done by MET on an annual basis at the beginning of the year because of the lower demand of water due to the cooler weather.

This year, the shutdown is scheduled for seven days, beginning March 3, 2013. The Santiago Lateral Pipeline provides raw water to the Baker Pipeline, which then supplies water to TCWD's Dimension Water Treatment Plant (Dimension). Additionally, the Baker Pipeline can receive stored water from Irvine Lake. So what does this shutdown mean for TCWD and you?

Primarily, the shutdown will have a minimal impact to TCWD and its customers. Under normal conditions, TCWD takes untreated water from the Lake Matthews Water Supply Line before it arrives at the Diemer Water Treatment Plant by way of the Santiago Lateral Pipeline and the Baker Pipeline. TCWD then treats this water at the Dimension plant in Lake Forest and delivers it to its customers.

During the shutdown, TCWD's plan includes three different options for continued service as a result of its diversified water portfolio, and thanks to projects funded by the Water Reliability and Emergency Storage Program:

- Operation of TCWD's Trabuco Creek Wells Facility, which is capable of producing up to 1.3 million gallons of water per day, provided there has been

enough rainfall during the winter season. This year, the forecast on well production for the month of March looks good. This water is extremely valuable to TCWD because its use offsets the purchase of imported water, as well as, it incurs very low energy and production costs.

- TCWD will treat stored water in Irvine Lake through an agreement with Irvine Ranch Water District. This has been one of TCWD's preferred options and has been used in previously scheduled shutdowns.
- TCWD can purchase treated (ready to serve) imported water from MET through its capacity ownership in the South County System.

It is anticipated that one of these options, or a combination, will sufficiently meet TCWD's demand during the shutdown.

TCWD's NEW GENERAL MANAGER

As of January 1, 2013, TCWD's new General Manager is Mr. Hector Ruiz. Mr. Ruiz has served as the District Engineer since 2005, and more recently, has served as the Acting General Manager since October 2012. He has been instrumental in successfully planning, designing, and guiding many of TCWD's water and wastewater projects.

Historically, and most recently while he served as the Acting General Manager, Mr. Ruiz demonstrated his ability to successfully administer the function and operations of the District. Also, his role as Acting

General Manager during those months provided for a smooth transition for the organization and staff.



Mr. Hector Ruiz, TCWD General Manager

Mr. Ruiz has been a registered engineer for seventeen years, and holds a Civil Engineering B.S. Degree from Cal Poly Pomona and M.S. Degree from Stanford University. He came to TCWD from CH2MHill, an internationally-known engineering firm, with more than eighteen years of experience in both water and wastewater projects. During that time, he served as a Manager of their Water Business Group, which oversaw the staffing, management, and business development for water and wastewater projects throughout the Southwest Region of the United States.

The Board of Directors and District staff congratulates Mr. Ruiz on his new position at TCWD, and looks forward to his leadership role as General Manager.

DISTRICT WATER METERS

In order to ensure District customers are accurately billed, TCWD's meter readers read every meter in the District's service area once a month. There are some instances when the meter readers find landscaped areas that have overgrown, or there have been changes made to the property which prevent them from their work.

When customers begin service with TCWD, the New Service Confirmation form requires that all water meters be free of obstruction to allow for the reading of meters and in the event of emergency repairs. It is

important that the meter reader have safe access to the meter at all times, which includes the initial landscaping and any subsequent modifications. This allows the meter readers to complete their job in a safe and time efficient manner.

If you have experienced any issues with your water meter, please feel free to contact customer service to schedule an inspection.

BOARD OF DIRECTORS MEETING

The Board of Directors Regular Meeting is scheduled to be held on the third Wednesday of each month at 7:00 p.m. at the District's office located at 32003 Dove Canyon Drive, Trabuco Canyon. The public is encouraged to attend.

REGULAR BOARD MEETING HIGHLIGHTS

The Regular Board Meeting for January was held on January 16, 2013, and the following items are highlights from the meeting:

- Approval of the District's Automatic Meter Read (AMR) Pilot Project for the new eight home Fieldstone Development in Trabuco Highlands.
- Status update on District Website Upgrade.
- Board Approval of Poseidon Resources, LLC, Confidentiality Agreement.
- Adoption of Resolution No. 2013-1181 concerning the District Treasurer's Annual Statement of Investment Policy.
- Adoption of Resolution No. 2013-1182 concerning new District General Banking Services.
- Status update on the Baker Regional Water Treatment Facility.
- Status update on the Alternate Raw Water Transmission Line – PW79.
- Status update on the Shadow Rock Detention Basin Facility.