



Customer Concern

Dear Customer:

Priorities within Trabuco Canyon Water District's ("District") Mission Statement include providing service to our customers which instills trust regarding the quality and quantity of the water supply and keeping our customers informed to foster and maintain a well-informed community. Our staff does its utmost to provide efficient services in a courteous, efficient and cost-effective manner.

If you believe that you have a complaint with the District, we invite you to make comments on the space provided below. Your complaint will be provided to the General Manager who will follow the Board adopted Rules and Regulations regarding the complaint process.

Customer Signature

Address

Date