

WATER RELIABILITY AND EMERGENCY STORAGE METER CHARGE RATE MODIFICATION APPLICATION FORM



Dear Trabuco Canyon Water District Customer:

In the event that you have a residential meter larger than a 5/8" or 3/4", Trabuco Canyon Water District (District) provides a process for District customers, who demonstrate that they are conscientious water users to apply to receive a modification in the District's Water Reliability and Emergency Storage (WRES) Meter Charge. If granted, the reduction would reduce the WRES charge on your bill to \$16.50 per month as long as certain conditions are met (\$16.50 is the WRES charge on residential 3/4 and 5/8 inch meters). In order to qualify for this reduction, your running monthly average usage for the past 12 to 24 months, as determined by the General Manager, must be less than, or equal to, 36 billing units*. Certain other requirements and conditions may apply. The District's WRES Charge Reduction Process may be viewed on the District's website at: www.tcwd.ca.gov. To obtain a twenty-four month consumption history for your account, please contact District customer service at 949-858-0277. Please review your consumption and return this completed form to the District's Customer Service Department to apply for this charge modification.

Printed Name (Please print clearly)

TCWD Account Number

Signature

Address

Date

**For example: Monthly Average Water Usage = (Total Water Usage for the last 12 months divided by 12) ≤ 36 Billing Units.*

NOTICE – Completion and submission of this Application Form is required in order to apply for a WRES Charge reduction. Submission of this Application Form does not automatically qualify an applicant for the WRES Charge reduction. Once granted, a WRES Charge reduction may be lost for certain reasons, please see the District's WRES Charge Reduction Process on the District's website at: www.tcwd.ca.gov. A WRES Charge reduction ends when a customer's service is terminated or when a customer does not meet the criteria of the WRES Charge Reduction Process. A new District customer can apply for the WRES Charge reduction after 3 month's usage history. WRES Charge reductions do not apply to any other District rates, fees or charges.

Submittal of this application is voluntary. Certain dwellings and locations may require a certain meter size and water demands to meet indoor sprinkler requirements or fuel modification irrigation requirements determined by other agencies.

Please submit completed form to Customer Service via:

1. Mail or Drop off: 32003 Dove Canyon Drive, Trabuco Canyon, CA 92679
2. Fax: (949) 858-3025
3. Email: customerservice@tcwd.ca.gov

Rev. April 2014